



YorkshireWater

Ellerker
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Yorkshire Water Services
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When telephoning or writing
please quote ref: 2011002109023

Scheme Ref: R0920

18 November 2015

Dear

Installation of a New Water Pipe in Ellerker

From week commencing Monday 30 November we'll start work to replace an old water pipe that is prone to bursting. We'll be working on Ring Beck Lane, Howden Croft Hill, Main Street, Sands Lane and Todds Lane.

Our contract partner, Morrison Utility Services, will be doing this work on our behalf and we hope to finish within 9 weeks.

To allow us to carry out the work as quickly and safely as possible the Highways Department require us to close Sands Lane and Todds Lane to through traffic whilst we carry out work on these streets. The closures will take place between 14 and 23 December; however we won't close both streets at the same time. Access will be maintained for residents and emergency vehicles.

We'll need to dig in the highway and maybe some grass verges too. These will be restored once we've finished. We'll do our best to minimise any disruption but there may be times when, due to the location of pipework, you may not be able to park outside your property.

Whilst carrying out the work we may need to turn off your water supply; if this is necessary you'll receive a hand delivered card notifying you of the dates and times in advance.

I have enclosed a form for you to complete should you have any specific requirements or circumstances that you would like to inform us about, if you prefer you can also telephone us with this information.

We shouldn't need to access your property, although occasionally we may need to in order to check your stop tap. Before letting anyone into your home, please make sure you ask for identification.

Registered Office Yorkshire Water Services Limited Western House Halifax Road Bradford BD6 2SZ
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If you're in any doubt or if you have any queries regarding this work please contact our Customer Service Team on 0844 848 1099 (Monday to Thursday 8am to 5.30pm and 8am to 5pm on Fridays).

Outside these hours please call our Contact Centre on the number at the top of the letter, this is available 24 hours a day for emergencies.

Yours sincerely

Jonathan LeMoine

Jonathan LeMoine
Project Manager
Yorkshire Water Services